899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

Coaching Fundamentals (20 Hours, 2.5 Days)

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2019	2019 512 512		512	100%
2018	458	458	458	100%

Student's Initials:	Date:
Initial only after you	have had sufficient time to read and understand the information.

<u>Job Placement Rates</u> (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2019	512	512	512	100	19%
2018	458	458	458	42	6.17%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list please email service@coactive.com or review information provided on the institution's website: https://coactive.com/about/accreditation-affiliations/

Revised: January 28, 2020 Page 1 of 24



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field	
2019	8	11	100	
2018	2	3	42	

Single Position vs. Concurrent Aggregated Position

	Calendar Year		Graduates Employed in the Field in Concurrent Aggregated Positions	I ATALIETAALIATAS	
	2019	78	22	100	
ĺ	2018	2	3	42	

Revised: January 28, 2020

Page 2 of 24



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

<u>Self-Employed / Freelance Positions</u>

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field	
2019	82	100	
2018	33	42	

Institutional Employment

Calendar Year	Graduates Employed in the Field who are: Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2019	0	100
2018	0	42

Student's	s Initials:	Date:				
Initial onl	nitial only after you have had sufficient time to read and understand the information.					
This prog	gram may result in freelance or s	self-employment.				
	The work available to graduate employment.	es of this program is usua	ally for freelance or self-			
•	This type of work may not be c	onsistent.				

- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8-hour work day or 40-hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to
 provide documentation that they are employed as such so that they may be
 counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials:	Date:
Initial only after you	have had sufficient time to read and understand the information.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

<u>License Examination Passage Rates</u> (includes data for the two calendar years prior to reporting)

First Available Exam Date	Number of Graduates in Calendar Year	Number of Graduates Taking Exams	Passed First	Number Who Failed First Available Exam	Passage Rate
2019					
2018					

Student's Initials:	Date:	
Initial only after you	have had sufficient time to read and understar	nd the information.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment		_	-	\$40,001 - \$45,000	_	\$50,001+	No Salary Information Reported
2019	512	100	1	2	0	0	54	4
2018	458	42	0	2	0	0	20	4

A list of sources used to substantiate salary disclosures is available from the school. Email service@coactive.com to obtain this information.

Student's Initials:	Date:	
Initial only after you have had sufficien	t time to read and understand the information.	
Cost of	<u>f Education Program</u>	
Total charges for the program for stude Total charges may be higher for stude	dents completing on-time in 2019: \$1,000.00. ents that do not complete on time.	
Total charges for the program for stude Total charges may be higher for stude	dents completing on-time in 2018: \$925.00. ents that do not complete on time.	
Student's Initials:	Date:	
Initial only after you have had sufficien	t time to read and understand the information.	
<u>Stude</u>	nt Loan Information	
•	deral student loans. This institution does not meet the that would allow its students to participate in federa	
Student's Initials:	Date:	
Initial only after you have had sufficien	t time to read and understand the information.	



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd., Suite 225, Sacramento, CA, www.bppe.ca.gov, 95834, (916) 574-8900 or (888) 370-7589, or by fax (916) 263-1897.

Student Name – Print	
Student Signature	Date
School Official	 Date



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Definitions

- 1. "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- 2. "Students available for graduation" is the number of students who began program minus the number of students who have died, been incarcerated, or been called to active military duty or dropped out.
- 3. "Graduates" is the number of students who completed the program.
- 4. "Completion Rate" is the number of Graduates divided by the Number of Students Available for Graduation.
- 5. "Graduates available for employment" means the number of graduates minus the number of graduates unavailable for employment.
- 6. "Graduates employed in the field" means graduates who are gainfully employed in a position for which the institution represents the program prepares its graduates within six months after a student completes the applicable educational program. Results were reported by the student through a survey. Not all graduates reported employment status or completed the survey.
- 7. "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment. Results were reported by the student through a survey. Not all graduates reported placement status or completed the survey.
- 8. CTI continuously administers exams. Multiple exams are scheduled each month.
- 9. **Number Who Passed First Exam Taken** is the number of students who took and passed the licensing exam in the reported calendar year on the first attempt.
- 10. **Number Who Failed First Exam** is the number of students who took and did not pass their first exam.
- 11. **Passage Rate is 100%** as all students who failed the first exam were able to retake the exam and passed the 2^{nd} time.
- 12. **Graduates Employed in the Field** number was reported by the student through a survey. Not all graduates reported employment status or completed the survey.
- 13. **Salary Results** were reported by the student through a survey. Not all graduates reported salaries. A list of the employers of the Graduates Employed in the Field can be obtained from Co-Active Training Institute, 899 Northgate Drive, Suite 304 San Rafael, CA 94903, (415) 451-6000.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Student's Right to Cancel

You have the right to cancel this enrollment agreement and obtain a refund of charges paid. You must exercise your right to cancel or withdraw within seven (7) calendar days of signing this agreement or after completing the first course (Fundamentals), whichever is later, by writing or emailing: Co-Active Training Institute, 899 Northgate Drive, Suite 304 San Rafael, CA 94903 or by emailing service@coactive.com. Our refund policy is set forth below.

If you have obtained a loan to pay for your course(s), you are responsible to repay the full amount of the loan plus interest, less the amount of any refund. If you received federal student financial aid funds, you are entitled to a refund of moneys not paid from federal student financial aid program funds.

If you are eligible for a loan guaranteed by the federal or state government and default on the loan, both of the following may occur: (1) The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. (2) The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

Refund Policy

Students not accepted by CTI and students who cancel this enrollment contract within the later of seven (7) calendar days after enrollment or attendance at the first class session are entitled to a full refund of all tuition and fees paid minus the \$250 non- refundable registration fee. Students may withdraw from a course either by written notice or by conduct, including, but not necessarily limited to a student's lack of attendance as set forth in withdrawal policy in the course catalog.

In the case of students withdrawing after commencement of classes, the student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later, as well as a prorata refund after that point up to and including 60% of the period of attendance. CTI will retain the \$250 registration fee that was paid. If more than 60% of the program was attended no refund will be granted.

All refunds will be made within 45 days of a student's cancellation or withdrawal.

Revised: January 28, 2020

899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

Professional Coaching Advanced Curriculum (96 Hours)

On-Time Completion Rates (Graduation Rates)

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2019	302	302	302	100%
2018	251	251	251	100%

Student's Initials:	Date:	
Initial only after you have had sufficient time	to read and understand the ir	ıformation.

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2019	302	302	302	33	10.9%
2018	251	251	251	22	11.6%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list please email service@coactive.com or review information provided on the institution's website: https://coactive.com/about/accreditation-affiliations/



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2019	2	4	34
2018	3	3	22

Single Position vs. Concurrent Aggregated Position

	Calendar Year		Graduates Employed in the Field in Concurrent Aggregated Positions	I OTALI (=PAALIATOS
	2019	23	9	34
ĺ	2018	3	3	22

Revised: January 28, 2020 Page 10 of 24



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field	
2019	28	34	
2018	17	22	

Institutional Employment

Calendar Year	Graduates Employed in the Field who are: Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2019	0	34
2018	0	22

Student's Initials:	Date:	
Initial only after you have had suff	ficient time to read and understand the i	nformation.
This program may result in freel	ance or self-employment.	
• The work available to generated employment.	graduates of this program is usually for	r freelance or self-

- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8-hour workday or 40-hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials:	Date:
Initial only after you	have had sufficient time to read and understand the information.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

<u>License Examination Passage Rates</u> (includes data for the two calendar years prior to reporting)

First Available Exam Date	Number of Graduates in Calendar Year	Number of Graduates Taking Exams	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2019					
2018					

Student's Initials:	Date:	
Initial only after you	have had sufficient time to read and understand	the information.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Employed		-	_	-	\$50,001+	No Salary Information Reported
2019	140	41	1	1	0	1	12	12
2018	251	22	0	0	1	0	10	10

A list of sources used to substantiate salary disclosures is available from the school. Email service@coactive.com to obtain this information.

Student's Initials:	Date:
Initial only after you have had suffi	cient time to read and understand the information.
Cos	t of Education Program
	students completing on-time in 2019: \$5,700.00. Eudents that do not complete on time.
	students completing on-time in 2018: \$5,700.00. Eudents that do not complete on time.
Student's Initials:	Date:
Initial only after you have had suffi	cient time to read and understand the information.
<u>Stu</u>	<u>dent Loan Information</u>
	r federal student loans. This institution does not meet the eria that would allow its students to participate in federal
Student's Initials:	Date:
Initial only after you have had suffic	cient time to read and understand the information.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd., Suite 225, Sacramento, CA, www.bppe.ca.gov, 95834, (916) 574-8900 or (888) 370-7589, or by fax (916) 263-1897.

Student Name – Print	
Student Signature	Date
School Official	 Date



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Definitions

- 1. "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- 2. "Students available for graduation" is the number of students who began program minus the number of students who have died, been incarcerated, or been called to active military duty or dropped out.
- 3. "Graduates" is the number of students who completed the program.
- 4. "Completion Rate" is the number of Graduates divided by the Number of Students Available for Graduation.
- 5. "Graduates available for employment" means the number of graduates minus the number of graduates unavailable for employment.
- 6. "Graduates employed in the field" means graduates who are gainfully employed in a position for which the institution represents the program prepares its graduates within six months after a student completes the applicable educational program. Results were reported by the student through a survey. Not all graduates reported employment status or completed the survey.
- 7. "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment. Results were reported by the student through a survey. Not all graduates reported placement status or completed the survey.
- 8. CTI continuously administers exams. Multiple exams are scheduled each month.
- 9. **Number Who Passed First Exam Taken** is the number of students who took and passed the licensing exam in the reported calendar year on the first attempt.
- 10. **Number Who Failed First Exam** is the number of students who took and did not pass their first exam.
- 11. **Passage Rate is 100%** as all students who failed the first exam were able to retake the exam and passed the 2^{nd} time.
- 12. **Graduates Employed in the Field** number was reported by the student through a survey. Not all graduates reported employment status or completed the survey.
- 13. **Salary Results** were reported by the student through a survey. Not all graduates reported salaries. A list of the employers of the Graduates Employed in the Field can be obtained from Co-Active Training Institute, 899 Northgate Drive, Suite 304 San Rafael, CA 94903, (415) 451-6000.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Student's Right to Cancel

You have the right to cancel this enrollment agreement and obtain a refund of charges paid. You must exercise your right to cancel or withdraw within seven (7) calendar days of signing this agreement or after completing the first course (Fundamentals), whichever is later, by writing or emailing: Co-Active Training Institute, 899 Northgate Drive, Suite 304 San Rafael, CA 94903 or by emailing service@coactive.com. Our refund policy is set forth below.

If you have obtained a loan to pay for your course(s), you are responsible to repay the full amount of the loan plus interest, less the amount of any refund. If you received federal student financial aid funds, you are entitled to a refund of moneys not paid from federal student financial aid program funds.

If you are eligible for a loan guaranteed by the federal or state government and default on the loan, both of the following may occur: (1) The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. (2) The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

Refund Policy

Students not accepted by CTI and students who cancel this enrollment contract within the later of seven (7) calendar days after enrollment or attendance at the first class session are entitled to a full refund of all tuition and fees paid minus the \$250 non- refundable registration fee. Students may withdraw from a course either by written notice or by conduct, including, but not necessarily limited to a student's lack of attendance as set forth in withdrawal policy in the course catalog.

In the case of students withdrawing after commencement of classes, the student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later, as well as a prorata refund after that point up to and including 60% of the period of attendance. CTI will retain the \$250 registration fee that was paid. If more than 60% of the program was attended no refund will be granted.

All refunds will be made within 45 days of a student's cancellation or withdrawal.

Revised: January 28, 2020 Page 16 of 24



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2018 & 2019

Professional Personal Coaching Certification Program (12 month) <u>On-Time Completion Rates (Graduation Rates)</u>

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On- Time Graduates	On-Time Completion Rate
2019	173	173	140	80%
2018	149	149	109	73%

Student's Initials:	Date:	
Initial only after you h	ave had sufficient time to read and	understand the information

Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2019	173	140	140	41	29%
2018	149	109	109	18	17%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. To obtain this list please email service@coactive.com or review information provided on the institution's website: https://coactive.com/about/accreditation-affiliations/

Revised: January 28, 2020 Page 17 of 24



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2019	8	4	41
2018	1	1	18

Single Position vs. Concurrent Aggregated Position

	Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	I OTALI (=PAALIATOS
	2019	30	11	41
ĺ	2018	12	6	18

Revised: January 28, 2020 Page 18 of 24



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

<u>Self-Employed / Freelance Positions</u>

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2019	38	41
2018	15	18

Institutional Employment

Calendar Year	Graduates Employed in the Field who are: Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2019	0	41
2018	0	18

Student'	s Initials:	Date:	
Initial on	nly after you have had suffic	ient time to read and understand the ir	ıformation.
This pro	gram may result in freelar	nce or self-employment.	
•	The work available to graemployment.	aduates of this program is usually for	freelance or self-

- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8-hour workday or 40-hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials:	Date:
Initial only after you	have had sufficient time to read and understand the information.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

<u>License Examination Passage Rates</u> (includes data for the two calendar years prior to reporting)

First Available Exam Date	Number of Graduates in Calendar Year	Number of Graduates Taking Exams	Passed First	Number Who Failed First Available Exam	Passage Rate
2019					
2018					

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from # graduates.

Student's Initials:	Date:		
Initial only after you have had sufficient time to read and understand the information.			



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Employed		-	_	-	\$50,001+	No Salary Information Reported
2019	140	41	3	1	1	1	16	3
2018	109	18	3	1	0	0	8	2

A list of sources used to substantiate salary disclosures is available from the school. Email service@coactive.com to obtain this information.

Student's Initials:	Date:			
Initial only after you have had sufficient time to read and understand the information.				
Cost of Education Program				
Total charges for the program for students completing on-time in 2019: \$5,990.00. Total charges may be higher for students that do not complete on time.				
Total charges for the program for students completing on-time in 2018: \$5,990.00. Total charges may be higher for students that do not complete on time.				
Student's Initials:	Date:			
Initial only after you have had sufficient time to read and understand the information.				
<u>Federal Student</u>	<u>Loan Debt</u>			
Students at CTI are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.				
Student's Initials:	Date:			
Initial only after you have had sufficient time to read and understand the information.				



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd., Suite 225, Sacramento, CA, www.bppe.ca.gov, 95834, (916) 574-8900 or (888) 370-7589, or by fax (916) 263-1897.

Student Name – Print	
Student Signature	Date
School Official	 Date



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Definitions

- 1. "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- 2. "Students available for graduation" is the number of students who began program minus the number of students who have died, been incarcerated, or been called to active military duty or dropped out.
- 3. "Graduates" is the number of students who completed the program.
- 4. "Completion Rate" is the number of Graduates divided by the Number of Students Available for Graduation.
- 5. "Graduates available for employment" means the number of graduates minus the number of graduates unavailable for employment.
- 6. "Graduates employed in the field" means graduates who are gainfully employed in a position for which the institution represents the program prepares its graduates within six months after a student completes the applicable educational program. Results were reported by the student through a survey. Not all graduates reported employment status or completed the survey.
- 7. "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment. Results were reported by the student through a survey. Not all graduates reported placement status or completed the survey.
- 8. **CTI continuously administers exams**. Multiple exams are scheduled each month.
- 9. **Number Who Passed First Exam Taken** is the number of students who took and passed the licensing exam in the reported calendar year on the first attempt.
- 10. **Number Who Failed First Exam** is the number of students who took and did not pass their first exam.
- 11. **Passage Rate is 100%** as all students who failed the first exam were able to retake the exam and passed the 2^{nd} time.
- 12. **Graduates Employed in the Field** number was reported by the student through a survey. Not all graduates reported employment status or completed the survey.
- 13. **Salary Results** were reported by the student through a survey. Not all graduates reported salaries. A list of the employers of the Graduates Employed in the Field can be obtained from Co-Active Training Institute, 899 Northgate Drive, Suite 304 San Rafael, CA 94903, (415) 451-6000.



899 Northgate Drive, Suite 304, San Rafael, CA 94903 1-800-691-6008 | www.coactive.com

Students Right to Cancel

You have the right to cancel this enrollment agreement and obtain a refund of charges paid through attendance at the first class, or the seventh day after enrollment, whichever is later, by writing or emailing: Co-Active Training Institute, 899 Northgate Drive, Suite 304 San Rafael, CA 94903 or by emailing service@coactive.com.

Our refund policy is set forth below. If you have obtained a loan to pay for your course(s), you are responsible to repay the full amount of the loan plus interest, less the amount of any refund. If you received federal student financial aid funds, you are entitled to a refund of moneys not paid from federal student financial aid program funds.

If you are eligible for a loan guaranteed by the federal or state government and default on the loan, both of the following may occur: (1) The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. (2) The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

Refund Policy

Students not accepted by CTI and students who cancel this enrollment contract within the later of seven (7) calendar days after enrollment or attendance at the first class session are entitled to a full refund of all tuition and fees paid minus the \$250 non- refundable registration fee. Students may withdraw from a course either by written notice or by conduct, including, but not necessarily limited to a student's lack of attendance as set forth in withdrawal policy in the course catalog.

In the case of students withdrawing after commencement of classes, the student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later, as well as a prorata refund after that point up to and including 60% of the period of attendance, which is based on the last date of recorded attendance. CTI will retain the \$250 registration fee that was paid. If more than 60% of the program was attended no refund will be granted.

All refunds will be made within 45 days of a student's cancellation or withdrawal.

Revised: January 28, 2020 Page 24 of 24